Miguel de Benavides Library

Library information resources, services, and facilities are vital tools in academic libraries. However, the relevance, impact, and success of any library depends on the utilization of its various resources. For the last academic year 2018-2019, the UST Miguel de Benavides Library has continuously delivered quality services and offered diverse resources to its library patrons. The effective utilization of its resources can be shown as follows: 10,652,175 access to electronic resources remotely (excluding access from within the university); 183,830 views of the Digital Library collection; 6,695 printed books were added to the collection; 71,856 books borrowed or checked out; 128,846 books and 5,534 printed journals room used; 33,811 books and 2,557 journals photocopied which summed to 562,955 pages; 235 sessions of library orientations and 162 sessions of database tutorials conducted; 6163 times the library's discussion rooms used; 206 document delivery requests granted; 60 library tours facilitated; 42 use of facility requests accorded (conference hall); and over 1,100,000 visitors visited the library.
The UST Library administrators, Ms. Maria Cecilia D. Lobo, chief librarian, and Ms. Diana V. Padilla, assistant chief librarian, attended the 85th International Federation of Library Associations and Institutions (IFLA) Conference held at the Megaron Athens International Conference Centre (MAICC), Athens, Greece from August 25-31, 2019. More than 3,600 librarians, museum directors, library science students from 140 countries attended to network, learn, exchange ideas, have fun and make connections at the biggest international Library Congress in the world. They were welcomed by Sra. Glòria Pérez-Salmerón, IFLA president.

This year’s Conference theme was “Libraries: dialogue for change” which, according to Sra. Salmerón, is a dialogue about change and learning; it is about giving everybody an opportunity to listen and to be listened to. It gives a dynamic message – “libraries motor for change.” She added that what makes the difference is when ideas work together and the more years we are involved and engaged, the more powerful our movement, our momentum, our ability to enact change. It is a new way of working as global library field because to change the world, we must be ready to change ourselves, our methods, our mindsets. This is the way IFLA wants to work - working together towards a united library field.

IFLA Strategy 2019-2024 was also launched. Its mission is to inspire, engage, enable and connect the global library field; it is a call to action among the librarians to achieve its vision of a strong and united library field powering literate, informed and participative societies.

Business meetings of IFLA professional units were also open to participants and some of the key sessions were live-streamed to connect and engage more librarians and other information specialists across the world. Also, there was an international trade exhibition with over 70 participants exhibiting the needs of the library on electronic books and databases publishers, book scanning equipment, restoration supplies, library designs and furniture, library associations, etc.

In addition, the delegates were also treated to an unforgettable cultural evening, a night of culture and networking, with Greek food, music and dancing held at one of the most prominent landmarks in Athens, the Stavros Niarchos Foundation Cultural Centre (SNFCC). While there, Ms. Lobo and Ms. Padilla had the chance to visit the new and modern building of the National Library of Greece.

On the last day, delegates were made to choose Libraries they wanted to visit as benchmarking activity. The National Technical University of Athens Central Library and Library of the School of Health Sciences were visited by Ms. Lobo, whereas Ms. Padilla went to The National Library of Greece housed in Vallianeio historic neoclassical building and the Athens Comics Library.

The IFLA experience allowed the two administrators to meet wonderful and dedicated librarians from all over the world and had the opportunity to exchange ideas and share work experiences, and to establish linkages globally. This professional endeavor truly helped the Library administrators enhance their knowledge on librarianship work, especially the technological advancements that affect the Library and the services it offers.

This professional endeavor would not have been possible without the support of the University Administrators, Office of the Vice-Rector for Finance, Office of the Vice-Rector for Academic Affairs, Office of International Relations and Programs, and the Purchasing Office. Gratitude goes also to Fr. Angel Aparicio, O.P., Prefect of Libraries, for supporting this worthwhile pursuit.
Last July 27 to August 22, 2019 was indeed a fruitful United States of America vacation because aside from the trips and adventures, the author also had the chance to visit two public libraries: New York Public Library (NYPL), and the famous Library of Congress; and one school multimedia library, the Flintstone Elementary School Multimedia Library in Maryland. As a librarian, it was an awesome experience to witness new innovations in their systems and services that made their library functions efficiently and effectively.

New York Public Library (NYPL) has several branch libraries located in New York City. They provide free access to their library collection, services and facilities. The building is huge, with modern interior design and state-of-the-art facilities. The spacious reading area is located at the ground floor with enormous collection of printed books. It has a unique space called “The Librarian of the Day Corner” whose duty is to answer all kinds of library queries from their various clientele.

The Library of Congress at the Capitol Hill in Washington, DC. Touring the Library of Congress is every librarian’s dream of a majestic library to visit in their lifetime. The grandeur of the building’s interior architectural design, cozy rooms ideal for studying and doing research works, its aesthetic arrangement of tables, chairs and lightings are so amazing and indeed worth seeing and sharing. The Library is open to the public free of charge. An exhibit room showcases the history of early American culture and society in which the author luckily experienced watching an audio-visual presentation of America’s historical and cultural developments.

The Flintstone Elementary School Multimedia Library in Maryland. The librarian-in-charge is Dr. Edna Recaña, a former colleague from the UST Miguel de Benavides Library. According to Dr. Recaña, she introduces different library activities that would enhance reading and writing skills of the students and at the same time develop their critical thinking and creativeness. She provides a display corner for the exemplary works of the students and also gives prizes like candies and toys to encourage them to show their best and perform well in every activity she organizes. She collaborates with the school principal, teachers, parents and students in creating and implementing library programs which will support the school’s mission and vision and the community as a whole.

The library tours were all amazing experiences and rare opportunities. The author is forever grateful to Miss Emely Lina and Dr. Recaña for the unforgettable and productive US vacation. It was a truly worthwhile, meaningful, and memorable visit. Undeniably, my best summer vacation so far!
Collection Development Committee
Nora M. Matawaran

The Collection Development Committee is responsible for the planning and building of a useful and balanced collection of library materials based on the information needs of the library clientele.

The activities of the Committee comprised of: acquisition of library materials (printed books and journals, non-print materials, electronic resources, etc.); conduct book fairs and consult publisher’s catalogs; and check/evaluate accreditation results to know the strengths and weaknesses of the different programs/disciplines in terms of library collection.

For this academic year 2018-2019, the Library has acquired the following:

- 6,695 printed books
- 1,004 e-books
- 213 titles of non-print materials
- 6 titles of printed journals and 151 titles of e-journals
- 4 databases

The library received 163 titles of theses and 26 titles of dissertations from the UST Graduate School, and from the UST Ecclesiastical Faculties. Likewise, the library received 42 titles of journals as gift.

The Committee continues to aspire to have a wide array of more useful library resources that will provide assistance to the research needs of the faculty members and students and which will serve as support to the curriculum and instruction of the different colleges and faculties of the University.

Community and Extension Services Committee
Michelle M. San Gabriel

The Community and Extension Services Committee is responsible in spearheading viable and efficient community development and outreach programs for chosen communities focusing on providing financial or in-kind donations, and conducting literacy and library-associated projects. It is anchored in the advocacy of compassion and help, and is tasked to make sure that the implemented programs will deliver long-term benefits to the lives of the people in the communities. Moreover, the Committee foresees the Miguel de Benavides Library as a community of competent, committed, and compassionate advocates for a better society.

It annually conducts three major projects that comply with its main responsibility – Conducting Outreach Services to Maneuver the Indigent Communities (COSMIC), Giving Aid and Learning Activities (GALA), and Library’s Technical Assistance to Institutions with Muddled and yet Essential Resources (Lib TIMER). COSMIC encompasses a series of outreach programs that aim to guide and assist in providing the needs of the chosen communities by giving donations, and by conducting learning engagement activities such as storytelling, seminars, and talks.

GALA aims to extend financial or in-kind assistance to calamity-stricken communities while Lib TIMER’s main purpose is to provide assistance by organizing the libraries of selected institutions, including the management of their collections and services. In a nutshell, this Committee targets to sustainably and holistically improve the welfare of the partner communities and institutions.

Below are the outreach activities held for A.Y. 2018-2019:

Visit to Sitio San Martin de Porres Library, Bamban, Tarlac

- **Community and Extension Services Committee** shared the story entitled “Wanted: Lolit Lamok ng Dengue,” by Luis P. Gatmaitan, the purpose of which is to raise awareness among children on how to avoid dengue especially during the rainy season and its possible effect on their health.
- **Human Values Committee** gave instructions on how to pray at the same time giving away rosaries and prayer guides to the participants to instill the value of praying.
- **Information Technology Committee** educated the young Aetas on how to tell the correct time while the Junior and Senior High School Simbahayan Aeta scholars were taught how to use the Microsoft Powerpoint.
- **The Physical Facilities Committee** trained the kids on emergency and risk readiness especially during and after an earthquake. They distributed survival kits which contain whistle, flashlight and food.

*cont’d on next page*
Visit to Sitio San Martin de Porres Library, Bamban, Tarlac

- **Professional Training and Development Committee**. There was a reading comprehension activity where a story was read aloud. A book mobile was launched and Aeta children experienced the process of borrowing books using library cards distributed to them.
- **Collection Development Committee** instructed the Aeta children about upcycling and its importance. They also distributed seedlings and planting tools for the children to use.
- **Linkages and Research Committee** demonstrated the process of proper waste management disposal and segregation.

Visit to Cottolengo Filipino, Inc.

- December 9, 2018 was the successful Christmas party filled with fun games, performances, and heartfelt messages with the physically challenged kids followed by food distribution, and feeding the children. Four committees joined in this activity.
- April 7, 2019. Feeding program was conducted for the children, and fruits were donated to them. Three committees assisted in this program.

Visit of Lumads Minorities

Last September 2019, the UST Miguel de Benavides Library welcomed the Lumads – one of the Philippines’ ethnic minorities. They were toured around the Library and experienced online searching using the OPAC and locating actual books on the shelves at the Junior High School Library. Some UST Junior High School students distributed bookmarks with inspirational messages as souvenirs.

UST Makibata

Makibata is done annually headed by the UST Student Organization Council and the Simbahayan for Community Development. The Makibata participants experienced the magic of being inside the campus and felt the warm welcome of the Thomasian community. They visited the Miguel de Benavides Library and performed dance and song numbers.

Assistance to Private as well as Small Libraries

The Committee assisted in organizing small, and private libraries as well, and giving them instructions on how to manage their collection. For this year, the Library has been working on the classification and cataloging of the personal book collections of the late Ambassador Klaus Zeller (a Library benefactor from the Del Rosario Family). It started in February 2019. The last visit was done last May 17, through the initiative of our former and the current Chief Librarian, Ms. Estrella Majuelo and Ms. Maria Cecilia Lobo, respectively.

Tulong Tomasino

For this year, our Committee participated in the university-wide program of SIMBAHAYAN “Tulong Tomasino” held last August 20. We donated a total amount of P8,400.00 as aid to calamity victims.

Visit to Bethany House Orphanage

This project aims to light up the spirit of the less fortunate children. Headed by Ms. Lobo, 12 librarians, staff and their children went to the Bethany House Sto. Nino Orphanage at Guiguinto, Bulacan last May 26, 2019. One of our librarians, Ms. Elein Geronimo, read Alice Mallari’s “Apolakus,” the story of a bullied kid who performed acts of kindness even to those who are mean and intimidating. After the storytelling, simple merienda was offered to the kids and staff of the orphanage.

Others:

- Mr. Lejempf Flores, one of the UST librarians, participated in the tree planting activity at the Laudato Si Farm, Porciuncula last September 2018.
- Mr. Edward Puzon, another UST librarian, participated in the 3rd Bartolome de las Casas Community Development Poster Exhibit held last March 2019.
- Received from the UST Junior High School Library and Reader’s Club last March 28, 2019 some books to be donated to our partner communities. This was in connection with the 84th National Book Week celebration.
The Miguel de Benavides Library commits itself not only to the advancement of the professional growth of its staff but also their spiritual and moral well-being. As inspired by its model St. Thomas Aquinas, the Human Values Committee exists to promote three (3) Thomasian core values (Competence, Compassion and Commitment), integrating academic excellence and practice of faith. In order to achieve the Committee’s goal, several activities and programs were undertaken:

Daily Recitation of the Rosary — Every 12:45 p.m., a prayer leader is assigned weekly to pray the Rosary. This activity aims to pray for healing, special intention, thanksgiving celebration for the library staff and their family.

Monthly Birthday Mass — Offering Mass for the Library birthday celebrants each month at the UST Santísimo Rosario Parish. Their names are also posted on the bulletin board.

Forum on St. Dominic de Guzman — A forum was held at the Miguel de Benavides Library Conference Hall on October 10, 2018 entitled “St. Dominic and the Rosary.” The speaker was Rev. Fr. Pablo T. Tiong, O.P., UST vice rector for Religious Affairs. The activity was attended by Grade 10 Junior High School students, Library Science practicumers, committee members, and selected library staff.

On-Line Trivia Contest — This project aims to intensify the devotion to St. Dominic de Guzman and St. Thomas Aquinas. The on-line trivia contests were open for the currently enrolled Thomasians and run for ten consecutive days. Each winner received Php300.00 worth of gift certificate.

Community Mass — Held every end of the term. On October 26, 2018, a Community Mass for the departed loved ones was held at the Conference Hall of the Library. For the 2nd Term, thanksgiving mass was held on June 5, 2019 at the Elizabeth Hotel, Cebu City during the team building activity of the Library.

Forum on St. Thomas Aquinas — To celebrate the life and legacy of St. Thomas, a forum was held at the Miguel de Benavides Library Conference Hall last January 30, 2019. The speaker was Rev. Fr. Maximo P. Gatela, O.P., assistant dean, UST Faculty of Philosophy and the Regent of the UST College of Tourism and Hospitality Management. It was a lively discussion about “Tips from St. Thomas on how to live a happy life.” The panel of reactors were Assoc. Prof. Revenendo R. Vargas, faculty member, Institute of Religion, and Sister Jessica Quirante, O.P., Dominican Sister and student from the UST Graduate School.

Treat to Library Graduating Working Scholars — The annual activity of giving a ‘special’ treat to the graduating San Lorenzo Ruiz Scholars was held last May 19, 2019 at Villa Sual Hot Pring Resort, Pansol, Calamba, Laguna. They were accompanied by head librarians, library administrators, library council and a Red Cross volunteer. This is the Library’s way of expressing gratitude to the scholars for the services they render to the Library.

Librarians’ Retreat/Recollection — To strengthen the faith of the UST librarians, a Recollection was held last June 21, 2019 at La Jardin, Home of Divine Mercy and Retreat House Inc., Bocae, Bulacan. The Recollection master was Rev. Fr. Louie R. Coronel, O.P., HEL, editor - Boletin Eclesiastico de Filipinas and Parish Priest - Santísimo Rosario Parish.

Prayer thru Public Announcement (PA) System — The initial installation of the PA system of the library on March 12, 2019 gave opportunity to invite everyone to pray the “Prayer Before Work” at 8:00am; “Angelus” at 12:00nn and “The 3’oclock Prayer.”

University-initiated Activity

- Block Rosary Devotion — Praying the rosary is one of the important dimensions of our Catholic life and faith. Thus, to promote community prayer through block rosary, the UST Center for Campus Ministry annually assigns different departments to welcome the image of Our Lady of the Holy Rosary in their respective office. The Miguel de Benavides Library was fortunate to have Mama Mary’s image visit last July 18-25, 2019.
- Misa de Apertura and Discurso de Apertura — This years’ Misa de Apertura was held last August 1, 2019, at the Santísimo Rosario Parish chapel. Rev. Fr. Rex Andrew Alarcon, DD, Bishop of Daet Camarines Norte, was the main celebrant. The Discurso de Apertura was delivered by Prof. Maria Minerva P. Calimag, M.D., Ph.D., faculty member of the UST Faculty of Medicine and Surgery (Departments of Pharmacology, Anesthesiology and Clinical Epidemiology).
The Linkages and Research Committee assists in forming a resilient library cooperation thru a reciprocal and beneficial sharing of resources with partner libraries/institutions of the UST Miguel de Benavides Library.

The accomplishments of the Committee are as follows:
- maintained the 19 existing partner institutions;
- published the complete issues of the library newsletter (News in Print); and
- published the book “Ensayo de una sintesis de los trabajos realizados por las corporaciones religiosas españolas” Volume I.

Furthermore, the Committee encourages librarians to conduct research studies and have them published in scholarly journals, and to promote research work in the field of librarianship. This Committee works in multiple ways, such as: sharing of resources, participating in events and projects, sharing staff expertise and helping set directions for collaborative work among UST Library partners.

The Linkages and Research Committee was declared the “champion committee” and also bagged as the winner in the “logo making design” during the Library teambuilding and planning 2018-2019 with the theme: “Planning Better. Growing Together.”

DESCRIPTION OF THE LOGO

A tree is a symbol of immense and enduring strength. This represents the whole unit of the UST Miguel de Benavides Library that keeps a significant and continuing storage of various information. The trunk of the tree signifies the Library staff who play a very essential role in the unit. The holding of hands symbolizes that they are working together and unite as a solid foundation of the Library. The outer crown part of the tree was surrounded by seven images representing the seven committees of the Library that are working together for the realization of the Vision/Mission of the UST Library. The images inside the twig of the tree symbolizes the library building that protects the resources; on the left side is the communication icon which represents the successful sharing of ideas, the continuous flow of information among people who play a very important role in the workplace. The center of the twigs has heart image that has been recognized across cultures as being a symbol of love, charity, joy, and compassion. This implies the passion of the staff for their work and their willingness to serve to the fullest. The uppermost branch of the tree is an icon of a happy student who has completed her studies. It symbolizes the Library which plays a vital role in every student’s life in the University in order to be successful in completing their academics and achieve their future dreams. Library planning is effective only when the persons involved work in a team spirit and all are committed to the objectives, policies, programs, strategies that are envisioned in the plan of the unit towards the goal of working as a family.
Information Technology Committee
Lejempfi V. Flores

To ensure effective performance of the employees, the Miguel de Benavides Library Information Technology Committee (MdBLITC) designed Information Technology Awareness and Knowledgeability (InTAK). This project aims to develop information technology skills of all library staff.

At the start of every semester, MdBLITC organizes at least one IT related training, forum, seminar or exposure activity. Five trainings were held in Academic Year 2018-2019 in coordination with the Educational Technology Center, General Reference and Information Section Librarians, Professional Training and Development Committee, and some publishers. InTAK also involved 19 librarians who will work with the staff of Antonio Vivencio del Rosario Heritage Library (AVDHL) to sustain the digitization project. The lead person for the said project is Ms. Diana V. Padilla, assistant chief librarian.

The Committee also designed the Library Information Technology Enhancement (LITE). This is a year-round project that focuses on the enhancement of IT equipment and services. For the months of June and July, coordination with the head librarians and library network technician was established, the outcome of which was the purchase of seventeen (17) IT paraphernalia and ten (10) computer units to enhance library services. Book inventory was also conducted. The LITE was organized with the Library suppliers to properly renew software and hardware maintenance agreements. In addition, the annual book inventory was successfully done again, in cooperation with the head librarians.

Another strategy to update the Library’s information system was to tap the AVDHL staff for effective implementation and monitoring of the process. For the digitization of rare books, journals, periodicals, theses and dissertations, 173 out of 250 volumes of rare books were scanned of which, 265 volumes were uploaded. 85,235 of 75,000 pages of journals and periodicals from the AVDHL were scanned, and 95,120 pages of rare journals and periodicals were uploaded as well. Likewise, 24,250 pages of theses and dissertations were scanned, of which 14,616 pages were added to the digital library website. 1,120 of 150 photographs were scanned, and 414 photographs were uploaded as well.

Among the 15 KPIs of the committee, six exceeded the target; six were accomplished; and 3 were not finished.

Overall, it was a productive year. The committee will continue to conduct activities in order to provide a more conducive learning and working environment for the library.

Physical Facilities Committee
Juanita D. Subaldo

Physical Facilities is comprised of the location, building, layout, furniture, equipment, etc., that significantly contribute in promoting the Library; enhancing the quality of services; and motivating the library users towards learning. The Committee on Physical Facilities takes into consideration the unique needs and ways of library users, ensuring that the building structure as well as the library facilities (furniture, lighting, ventilation, etc.) are well maintained and suitable for the library patrons.

Below are the accomplishments of the Committee for AY 2018-2019:

**Improvement of Library structure**

- Re-tiling (using carpet tiles) of the flooring of the Humanities and Social Sciences sections; and epoxy painting for the Graduate School and Filipiniana
- Permanent floor numbering in each level for easy identification of the floor
- Social Sciences section counter was remodeled
- Lights (LED) and lighting fixtures at the ground floor lobby have been replaced
- Entrance /Exit doors at the ground floor have been improved
- Waterproofing of the Library facade and roof

cont’d on next page
Acquisition and improvement of furniture, fixtures, equipment, etc.

To make the workflow in the Library more ergonomic, the Library acquired the following: rubber stopper for table legs, two-way radios, air conditioning units, electric typewriter, roller blinds, book shelves, trash bins, office chairs, filing cabinets, public address (PA) system, book ends, and book trucks. Likewise, several chairs and tables have been repaired and remodeled.

Maintenance and installation of safety devices and other safety measures

Acquisition of safety devices to ensure protection for patrons while in the Library. These include: 1) two additional safety devices, the hydrofluorocarbon (HFC) fire extinguishers, and earthquake recording instrument; 2) annual maintenance of the fire alarm system, emergency & exit lights, and several fire extinguishers. As part of the Committee’s responsibility to keep everyone safe in the Library, it obliged all to join in the series of nationwide evacuation drills conducted in August, November 2018 & in February 2019.

Regular maintenance and monitoring of library facilities

The consistent maintenance and monitoring of the facilities reduced the overall Library maintenance expenses such as: cleaning of air conditioning units, building structure inspection, pest control monitoring, building fumigation, water tank cleaning, drinking fountain filter replacement, power supplies inspection, staircase stopper replacement, busted lights replacements, and maintenance of the elevator, restroom and waterproofing

The Committee achieved and even exceeded the proposed projects and activities for this AY 2018-2019 through the active participation of all Committee members and the Library staff as well.

Professional Training and Development Committee
Jonas T. Sahagun

The Professional Training and Development Committee aims to develop the skills, competencies, and professional/personal qualities of the library staff to enhance their work performance and increase job satisfaction. The Committee organizes/provides seminars, training, benchmarking activities, team building, and other developmental activities.

Training and developmental activities

- The Committee conducted a two-session lecture-forum on Data Privacy which was held in November 21, 2018. A 1-day seminar was also organized last June 26, 2019, followed by an In-house training and echo-seminar in June 27-28, 2019.
- All 32 librarians and 28 support staff had attended at least two seminars/trainings organized by the UST Library and/or by other departments/institutions. A total of 17 librarians officially represented the UST Library as participants in seminars/trainings conducted by other organizers.
- Two librarians were invited as panel of reactors in a seminar last November 17, 2018. Two library administrators and three librarians shared their knowledge on different topics in the in-house library training, and six librarians shared their learnings in the library echo-seminar.

Planning and Team Building activity

- The annual UST Library Planning and Team Building activity was conducted in June 5-6, 2019 in Cebu City. It was attended by three library administrators, 28 librarians, and 27 support staff.
- Eight committees presented their accomplishment reports and operational plans. Team building activities were composed of a year-round library activities, and a team building game which happened on the first day, followed by the 2nd Appreciation and Awards Program held on June 6 as a culminating activity.

Professional organization membership and service

- One librarian was re-elected to the 2019 Philippine Association of Academic/Research Librarians, Inc. (PAARL) Board. In summary, there are eight librarian-officers for the academic year, four of whom are with the UST Librarians Association (USTLA); two are both with UST Library Science Alumni Association (USTLSAA) and USTLA; one is with USTLSAA and PAARL; and one, only with USTLSAA.
- All 32 librarians have renewed their 2019 Philippine Librarians Association, Inc. (PLAI) membership. In addition, 32 librarians are members of PAARL; two with the Medical and Health Librarians Association of the Philippines (MAHLAP); one with the Philippine Group of Law Librarians, Inc. (PGLL), and Network of Academic Law Librarians, Inc. (NALL); and five with the Philippine Association of School Librarians, Inc. (PASLI).

Likewise, the UST Library has renewed its local institutional membership with PAARL and with the Consortium of Engineering Libraries in the Philippines (CELPh) as well as its international institutional membership with the International Federation of Library Associations and Institutions (IFLA).

We are positive that these activities will help develop the professional and personal growth of the UST Library staff. The Committee aspires to provide more meaningful activities to achieve this goal.
Student Welfare and Services Committee
Lady Catherine R. de Leon

Student Welfare and Services is responsible for monitoring and ensuring that the library services and facilities are well enjoyed and maximized by the Thomasian students. It works collaboratively with the General Reference and Information Section, General Circulation Section and the Collection Development Committee. It provides Thomasian students with the different services and facilities to support their academic endeavors.

This academic year, the following are the KPIs and the data gathered:

- Number of titles per student—Library exceeded the target for having at least 6 book titles per student enrolled.
- Number of utilized library resources/materials—This includes in-house usage, photocopy statistics and number of borrowed printed books, journals and UST Publications. 236,258 library resources were used.
- The Library exceeded the target for the number of e-resources log-ins. A total of 10,652,175 log-ins were recorded.
- Only 343 out of 373 sections (94%) have requested and attended freshmen library orientation while a total of 162 sessions of electronic resources tutorials were conducted and attended.
- 520 students were referred to other institutions.
- For the online inquiries, a total of 386 queries were received and answered thru library email, social media accounts, and website.

Library facilities usage statistics:
- Internet units: 180,411
- Discussion rooms: 6,163
- Individual study rooms: 13
- Multimedia rooms: 506
- Consultation rooms: 265

- For the mean score on student satisfaction rating in Library Service, the following ranks were achieved:
  - Degree of Importance - 3.82 (Moderately Important)
  - Degree of Satisfaction - 3.23 (Moderately Satisfied)

How well do you know St. Dominic de Guzman?
Leonila M. Manuel

From August 29 to September 3, 2019, the Human Values Committee of the Miguel de Benavides Library held the “How well do you know St. Dominic de Guzman?” on-line trivia contest which was participated in by UST bonafide students. Lucky daily winners received a Php 300.00 worth of gift certificate from Starbucks. Questions were posted on the Library homepage.

The winners were:
- **August 29, 2019** — Ms. Erika Carranza, College of Accountancy (1A6) & Mr. Anthony Lemuell Cabanas, Graduate School (M.A English Studies)
- **August 30, 2019** — Ms. Keanna Siena, College of Accountancy (5A2) & Mr. Raphael Lapinig, College of Accountancy (A7)
- **August 31, 2019** — Ms. Alysa Guattero, College of Education (2RVEM/2E2) & Ms. Christel Caliwara, College of Education (2F1)
- **September 2, 2019** — Mr. Ivan John Alcaide, Faculty of Engineering (SECE-C) & Candace Aguilar, College of Architecture (SAR6)
- **September 3, 2019** — Ms. Nicole Mabanag, Faculty of Civil Law (4B) & Ms. Pauline Bonguit, College of Commerce and Business Administration (2M2)

This activity aims to determine how well do the Thomasian community know about St. Dominic and at the same time, spreading the devotion to the founder of the Order of Preachers, St. Dominic de Guzman.
Lib Talks

UST Library conducts In-house training and seminar
Raissa Meig Young

The Professional Training and Development Committee of the UST Miguel de Benavides Library conducted an in-house training and echo-seminar last June 27-28, 2019 for the employees’ professional growth and for the improvement of library services. The said training and seminar were attended by the Library administrators and Library staff.

On the first day, UST Chief Librarian, Ms. Maria Cecilia Lobo, introduced the UST Library Data Privacy Operational Guidelines for the protection and security of the personal information of the staff and the library users. It was followed by Ms. Diana Padilla, assistant chief librarian, who discussed the UST Protocol Manual. The last talk of the morning session was by the General Reference and Information Head Librarian, Raquel Lontoc. She explained, among others, LibCal or the library online tool for booking discussion rooms and other facilities, and the new electronic databases.

The afternoon session was dedicated to Office 365 applications, specifically, Excel and OneDrive. Information Technology Committee (ITC) Head, Mr. Lejempf Flores, discussed Excel and its features. OneDrive and its functions were explained by ITC member, Mr. Edward Puzon.

The second day was devoted to the echo-seminar. The following Librarians shared their learnings on the conferences and seminars they have attended:

- Ms. Jenneth Capule echoed on the 21st International Symposium on Electronic Theses and Dissertations
- Ms. Anna Rita Alomo talked about the Librarians’ Metamorphosis: Contribution and Role in a Rapidly Evolving Society;
- Ms. Michelle San Gabriel shared her learnings on Repositioning Libraries in the Big Data Era
- Ms. Kaori Fuchigami and Ms. Marjorie Irish Suarez echoed about School Libraries Establishing Linkages Towards 21st Century Literacy and Development; and
- Mr. Maynard Vitug shared about Industrial Revolution 4.0: Changing the Landscape of Education.

It was indeed a productive activity full of information and ideas that are truly helpful to the librarians and the Library as a whole.

UST Library conducts one-day seminar
Sabina C. Viernes

To discuss the most recent trends in education and in libraries, the UST Miguel de Benavides Library Professional Training and Development Committee conducted a one-day seminar with the theme ‘Awareness of the Latest Trends in Education and Academic Libraries.’ It was held last June 26, 2019 at the UST Library conference hall.

Leading the line-up of resource speakers is UST Secretary-General, Rev. Fr. Jesus M. Miranda Jr., O.P., Ph.D., who discussed the ‘Impact of 4.0 on Education.’ Another Thomasian speaker, Institute of Information and Computing Sciences eLearning Specialist, Asst. Prof. William A. Cortez, MBA, talked about ‘eLearning Apps: G Suite for Thomasian Librarians.’

cont’d on next page
Mr. Fernan R. Dizon, RL, Ph.D., Asian Institute of Management Knowledge Resource Center executive managing director, and a Thomasian alumnus, explored ‘Imagining Academic Library/Librarian 4.0.’ Last to give an insight was Mr. Joemar D. Sajona, RL, MILS, a faculty member of the Philippine Normal University School of Information and Knowledge Management, who discussed ‘Big Data Analytics in Academic Libraries.’

The seminar was participated in by all UST librarians and support staff, as well as some librarians from other academic libraries.

The Committee plans to organize more seminars/trainings to achieve its goal of keeping the library staff informed of the latest trends in the field of education and librarianship.

On August 5, 2019, the UST Miguel de Benavides Library had its first lecture series. The activity was held at the Library conference hall from 1:00 to 3:30 p.m. The event dubbed as UST LIB series was organized by the Professional Training and Development Committee of the Library with the aim to support the continuing education of librarians and likewise, to update them on recent advancements in librarianship to make them globally competitive.

Based on the theme ‘Library leadership through competencies, ethics and quality standards,’” the talk of the resource speaker, Hon. Lourdes T. David of the Professional Regulatory Board, focused on topics like professional development, competency-based standards, and qualifications for library leaders.

The first part of the lecture zeroed in on the National Competency-Based Standards, Philippine Qualifications Framework (PQF) and career progression. In addition to formal or non-formal tracks, the speaker advised the attendees to specialize in an informal track like school librarianship to achieve level 7 or 8 in PQF level. Additionally, Ms. David emphasized the importance of relationship marketing so that librarians could create stronger connection with their clients.

The second topic discussed was the “4Rs” of motivation, namely: Reasons, Responsibility, Rewards, and Relationships. It was punctuated that people want responsibility and they may be recognized thru a lunch out or promotion to reciprocate their achievements. Hon. David also added that people in general want a camaraderie type of relationship and that is collegial.

**UST Library holds first lecture series**

Maynard M. Vitug

On August 5, 2019, the UST Miguel de Benavides Library had its first lecture series. The activity was held at the Library conference hall from 1:00 to 3:30 p.m. The event dubbed as UST LIB series was organized by the Professional Training and Development Committee of the Library with the aim to support the continuing education of librarians and likewise, to update them on recent advancements in librarianship to make them globally competitive.

Based on the theme ‘Library leadership through competencies, ethics and quality standards,’” the talk of the resource speaker, Hon. Lourdes T. David of the Professional Regulatory Board, focused on topics like professional development, competency-based standards, and qualifications for library leaders.

The first part of the lecture zeroed in on the National Competency-Based Standards, Philippine Qualifications Framework (PQF) and career progression. In addition to formal or non-formal tracks, the speaker advised the attendees to specialize in an informal track like school librarianship to achieve level 7 or 8 in PQF level. Additionally, Ms. David emphasized the importance of relationship marketing so that librarians could create stronger connection with their clients.

The second topic discussed was the “4Rs” of motivation, namely: Reasons, Responsibility, Rewards, and Relationships. It was punctuated that people want responsibility and they may be recognized thru a lunch out or promotion to reciprocate their achievements. Hon. David also added that people in general want a camaraderie type of relationship and that is collegial.

**UST Library holds first lecture series**

Maynard M. Vitug

On August 5, 2019, the UST Miguel de Benavides Library had its first lecture series. The activity was held at the Library conference hall from 1:00 to 3:30 p.m. The event dubbed as UST LIB series was organized by the Professional Training and Development Committee of the Library with the aim to support the continuing education of librarians and likewise, to update them on recent advancements in librarianship to make them globally competitive.

Based on the theme ‘Library leadership through competencies, ethics and quality standards,’” the talk of the resource speaker, Hon. Lourdes T. David of the Professional Regulatory Board, focused on topics like professional development, competency-based standards, and qualifications for library leaders.

The first part of the lecture zeroed in on the National Competency-Based Standards, Philippine Qualifications Framework (PQF) and career progression. In addition to formal or non-formal tracks, the speaker advised the attendees to specialize in an informal track like school librarianship to achieve level 7 or 8 in PQF level. Additionally, Ms. David emphasized the importance of relationship marketing so that librarians could create stronger connection with their clients.

The second topic discussed was the “4Rs” of motivation, namely: Reasons, Responsibility, Rewards, and Relationships. It was punctuated that people want responsibility and they may be recognized thru a lunch out or promotion to reciprocate their achievements. Hon. David also added that people in general want a camaraderie type of relationship and that is collegial.

**UST Library holds first lecture series**

Maynard M. Vitug

On August 5, 2019, the UST Miguel de Benavides Library had its first lecture series. The activity was held at the Library conference hall from 1:00 to 3:30 p.m. The event dubbed as UST LIB series was organized by the Professional Training and Development Committee of the Library with the aim to support the continuing education of librarians and likewise, to update them on recent advancements in librarianship to make them globally competitive.

Based on the theme ‘Library leadership through competencies, ethics and quality standards,’” the talk of the resource speaker, Hon. Lourdes T. David of the Professional Regulatory Board, focused on topics like professional development, competency-based standards, and qualifications for library leaders.

The first part of the lecture zeroed in on the National Competency-Based Standards, Philippine Qualifications Framework (PQF) and career progression. In addition to formal or non-formal tracks, the speaker advised the attendees to specialize in an informal track like school librarianship to achieve level 7 or 8 in PQF level. Additionally, Ms. David emphasized the importance of relationship marketing so that librarians could create stronger connection with their clients.

The second topic discussed was the “4Rs” of motivation, namely: Reasons, Responsibility, Rewards, and Relationships. It was punctuated that people want responsibility and they may be recognized thru a lunch out or promotion to reciprocate their achievements. Hon. David also added that people in general want a camaraderie type of relationship and that is collegial.

**UST Library holds first lecture series**

Maynard M. Vitug

On August 5, 2019, the UST Miguel de Benavides Library had its first lecture series. The activity was held at the Library conference hall from 1:00 to 3:30 p.m. The event dubbed as UST LIB series was organized by the Professional Training and Development Committee of the Library with the aim to support the continuing education of librarians and likewise, to update them on recent advancements in librarianship to make them globally competitive.

Based on the theme ‘Library leadership through competencies, ethics and quality standards,’” the talk of the resource speaker, Hon. Lourdes T. David of the Professional Regulatory Board, focused on topics like professional development, competency-based standards, and qualifications for library leaders.

The first part of the lecture zeroed in on the National Competency-Based Standards, Philippine Qualifications Framework (PQF) and career progression. In addition to formal or non-formal tracks, the speaker advised the attendees to specialize in an informal track like school librarianship to achieve level 7 or 8 in PQF level. Additionally, Ms. David emphasized the importance of relationship marketing so that librarians could create stronger connection with their clients.

The second topic discussed was the “4Rs” of motivation, namely: Reasons, Responsibility, Rewards, and Relationships. It was punctuated that people want responsibility and they may be recognized thru a lunch out or promotion to reciprocate their achievements. Hon. David also added that people in general want a camaraderie type of relationship and that is collegial.

**UST Library holds first lecture series**

Maynard M. Vitug

On August 5, 2019, the UST Miguel de Benavides Library had its first lecture series. The activity was held at the Library conference hall from 1:00 to 3:30 p.m. The event dubbed as UST LIB series was organized by the Professional Training and Development Committee of the Library with the aim to support the continuing education of librarians and likewise, to update them on recent advancements in librarianship to make them globally competitive.

Based on the theme ‘Library leadership through competencies, ethics and quality standards,’” the talk of the resource speaker, Hon. Lourdes T. David of the Professional Regulatory Board, focused on topics like professional development, competency-based standards, and qualifications for library leaders.

The first part of the lecture zeroed in on the National Competency-Based Standards, Philippine Qualifications Framework (PQF) and career progression. In addition to formal or non-formal tracks, the speaker advised the attendees to specialize in an informal track like school librarianship to achieve level 7 or 8 in PQF level. Additionally, Ms. David emphasized the importance of relationship marketing so that librarians could create stronger connection with their clients.

The second topic discussed was the “4Rs” of motivation, namely: Reasons, Responsibility, Rewards, and Relationships. It was punctuated that people want responsibility and they may be recognized thru a lunch out or promotion to reciprocate their achievements. Hon. David also added that people in general want a camaraderie type of relationship and that is collegial.

**UST Library holds first lecture series**

Maynard M. Vitug

On August 5, 2019, the UST Miguel de Benavides Library had its first lecture series. The activity was held at the Library conference hall from 1:00 to 3:30 p.m. The event dubbed as UST LIB series was organized by the Professional Training and Development Committee of the Library with the aim to support the continuing education of librarians and likewise, to update them on recent advancements in librarianship to make them globally competitive.

Based on the theme ‘Library leadership through competencies, ethics and quality standards,’” the talk of the resource speaker, Hon. Lourdes T. David of the Professional Regulatory Board, focused on topics like professional development, competency-based standards, and qualifications for library leaders.

The first part of the lecture zeroed in on the National Competency-Based Standards, Philippine Qualifications Framework (PQF) and career progression. In addition to formal or non-formal tracks, the speaker advised the attendees to specialize in an informal track like school librarianship to achieve level 7 or 8 in PQF level. Additionally, Ms. David emphasized the importance of relationship marketing so that librarians could create stronger connection with their clients.

The second topic discussed was the “4Rs” of motivation, namely: Reasons, Responsibility, Rewards, and Relationships. It was punctuated that people want responsibility and they may be recognized thru a lunch out or promotion to reciprocate their achievements. Hon. David also added that people in general want a camaraderie type of relationship and that is collegial.
The last and equally important topic tackled was the qualities to look for in potential leaders. These attributes include positiveness, servanthood, growth potential, follow-through, loyalty, resiliency, integrity, “Big picture” mind-set, discipline and attitude.

The resource speaker concluded her lecture with a popular quote which states that “Leaders are made, not born.”

**UST Library planning and teambuilding in Cebu**

*Jonas T. Sahagun*

Cebu City last June 5-6, 2019. It was participated in by the UST Library administrators, librarians, and support staff.

A Holy Mass was offered at the start of the activity and was officiated by the Prefect of Libraries, Fr. Angel Aparicio, O.P. All participants wore the official shirt specially designed and made for the event. Before the planning activity, each committee was requested to come up the stage to present their group.

It was followed by the presentation of the heads of the different Library committees of their accomplishment reports for A.Y. 2018-2019 and their operational plans for the next academic year.

The team building activities included outreach participation, News-In-Print (NIP) article writing, and the planning/team building logo design, while the game called “Freeze-In-A-Scene” was held in the afternoon of June 5. The scene interpretation game was entertaining and allowed planning, collaboration, and creativity among committee members.

The 2nd Appreciation and Awards Program was held on the second day. 2019 Dangal and Hiyas awardees and nominees were acknowledged as well as special acknowledgments for completion of graduate studies and officiars in Library associations. Special awards were given such as: librarian service award, most punctual librarian, and NIP top contributor. Competency recognition was also awarded to librarians and support staff based on their performance evaluation ratings. In addition, there was the ‘People’s Choice Award’ voted upon by the library staff in the categories of Congeniality, Fashionista, and the Librarian and Support Staff of the Year.

The culmination of the two-day activity was the team building and committee awards. The Committee on Physical Facilities was awarded the most represented Committee in library outreach activities. The Research and Linkages Committee was the winner in the planning and team building logo design. Both the Human Values Committee and Linkages and Research Committee garnered the highest points in the team building activities and were declared co-champions for 2019.

The library administrators awarded the winners with tokens and cash prizes. To end, Fr. Aparicio, O.P., gave a brief message to close the successful two-day activity.
LibTech Source Philippines, Inc., an affiliate of iGroup Asia-Pacific Ltd. in partnership with ProQuest, held the ProQuest Day on How the Use of Varied Content Types Drives Impact in Research, Teaching and Learning. This was on July 25, 2019 at the Fairmont Hotel, Makati City. The one-day event aimed to educate users on platforms, and provide information that suit their information literacy, management and research needs, and foster leadership & integrity among their users.

Mr. Vicna Vinesh, ProQuest senior sales director of Asia Pacific, gave the welcome remarks and proceeded with a short talk about the theme. Discussing “What Do Researchers Get from the World’s Largest Collection of Curated Dissertation and Theses” was Mr. Austin Mclean, the Product Management-Scholarly Communications and Dissertations director. Regional Manager, Mr. Spencer Pixton, shared valuable insights on “How to Improve Your User’s ProQuest Experience” and followed this up with a presentation on “Libguides and other online training materials.”

Spearheading the lineup of the afternoon speakers was the returning Mr. Mclean, who tackled “Open Access, Institutional Repositories, and Dissertations in Scholarly Communication,” while Senior Sales Ebook Specialist, Mr. Jack Finkelde, talked about “Ebook Acquisition Workflow and Best Practices – How to Achieve the Best ROI of Your Ebook Budget.” Rounding out the discussion was Ms. Lisa Lee Spicco, senior director, Regional Marketing, Asia Pacific, with her topic “Five Marketing Strategies to Engage Your Audience, Improve Usage and Achieve Library Goals.” Concluding the successful event with his closing remarks was again, Mr. Vinesh, who thanked everyone who attended. Among the attendees were UST Miguel de Benavides Library’s Ms. Anna Rita Alomo, acquisitions librarian, and Mr. Edward Puzon, assistant head librarian, General Reference & Information Section.

Why is there a need for Retreat or Recollection?

The "break" provided by recollections or retreats from regular work is to detach the librarians from the everyday concerns and renew personal relationship with the Lord. By having an annual retreat/recollection, the Miguel de Benavides Library intends to enrich the spirituality of its staff by providing them the opportunity to meditate, reflect and pray and seek to renew their faith. This is also in support of one of the University’s Key Result Areas (KRAs) and Key Performance Indicators (KPIs): Thomasian Identity.

With this in mind, the UST Miguel de Benavides Library, through the Human Values Committee, organized a Recollection for the UST librarians last June 21, 2019. It was held at the La Jardin: Home of Divine Mercy and Retreat House Inc., Baliuag, Bulacan. The Recollection master is the wise and quick witted editor of Boletin Ecclesiatico and Regent of the College of Science, Rev. Fr. Louie R. Coronel, O.P., HEL. Through the discourse and spiritual guidance of the Recollection master, he was able to help the librarians reflect on their life in the light of Christian principles. The heart-warming, amusing and hilarious stories that Fr. Coronel shared made the participants feel fortunate that they have attended this important activity.
Our Lady of the Holy Rosary Image visits the Miguel de Benavides Library

Arlene P. Matias

The image of our Lady of the Holy Rosary visited the Miguel de Benavides Library last July 18, 2019. Block Rosary is a year round activity of the Center for Campus Ministry visiting different colleges, faculties and offices. For the Academic year 2018-2019, the Library is the last office to be visited. The Campus Ministry aims to promote community prayer through the Block Rosary devotion in honor of the Blessed Mother.

Librarians attend ‘Misa de Apertura’

Arlene P. Matias

It is the tradition in the University of Santo Tomas to have the ‘Misa de Apertura’ (Opening Mass) followed by Discurso de Apertura (Opening Discourse) before each academic year starts. On August 1, 2019, Rev. Fr. Rex Andrew Alarcon, DD, Bishop of Daet Camarines Norte, was invited to be the Main Celebrant for this grand opening held at the Santísimo Rosario Parish. This was attended by UST administrators, faculty members, representatives from support staff, and student leaders.

The Discurso de Apertura was delivered by Prof. Maria Minerva P. Calimag, MD, Ph.D., faculty member, Departments of Pharmacology, Anesthesiology and Clinical Epidemiology of the UST Faculty of Medicine and Surgery, and currently, the Associate Editor of the Clinical Science of Journal for Medicine University of Santo Tomas (JMUST).

The said activity made the librarians more involved in the university-wide spiritual formation programs that affirm its core values of competence, compassion and commitment as Thomasian Catholics.
"HOMELESS"

isinulat ni Civri Pangilinan
(San Lorenzo Ruiz Scholar - Technical Section)

Kung tatanungan ako kung anong klaseng akdang pampanitikan ka,
ang isasagot ko'y dagli—
isang espesyal na anyo ng Panitikang Filipino;
binubuo lamang ng isang daang salita ngunit makapangyarihan.

At sa loob ng isang daang salita,
tatapusan ko
ang pyesang ito;
ibahagi kung paanong nagwakas ang ating istorya.

Pinasok mo ang isang islang
madalas bisitahan ng bagyo;
nagtayo ng pansamantalang tirahan sa gitna ng kawalan.

Hindi tila mahika ang iyong pagbisita;
itong isang ordinaryong pagbisita lamang,
isang estrangherong naglilaw—
nabighani sa kaniyang pagtuklas.

At habang lumalalim ang pagdiskubre,
until-until na palang bumabaon
ang takot sa'yong balat,
naiwang abandonado ang tahanan.

"ALIKABOK"

isinulat ni Civri Pangilinan
(San Lorenzo Ruiz Scholar - Technical Section)

Kabisado ko pa
ang bawat sulok
ng kuwartong ito,
bawat espasyo
ay may katumbas na pag-alala.

Kabisado ko pa
ang itsura ng mga litratong
nilisan ng kulay,
ang bawat salitang binitawang
nawalan ng halaga.

Kabisado ko pa
ang simoy ng hangin
sa tuwing siya'y bumilibisa,
ang kaniyang bawat galaw
habang umindak paikot sa silid.

Kabisado ko pa
ang kinang ng bawat gamit dito
na ngayo'y nakataklob ng putting mantel.

Sariwa pa ang amoy ng pintura,
siwat dahil siya
habang umiindak paikot sa silid.

Pinagmalalasang
ang bawat alikabok sa kuwartong ito
upang magsilbing alaala na minsang
may nanirahan dito.

"BUROT"

isinulat ni Civri Pangilinan
(San Lorenzo Ruiz Scholar - Technical Section)

“Tagu-taguan maliwanang ang buwan,
pagbilang kong sampu nakatago na kayo!”

Isa!
Isa-isa na kayong magtago; paparating na sila.

Dol Oswa!
Dolawampu’t atap na hunghang ang nagmamasid sa paligid.

Tatlo!
Tibayan na lalo ang pananalig sa Santissima Trinitas; paparating na sila.

apat!
Walog takas sa atap na sulok ng tahanang ito;
may mga mata ang mga pader.

lima!
Hindi sila kayang hanapin sa loob lamang ng limang minuto;
mahusay sila sa larong ito.

Anim
Lumalim na ang gabi, dib’t dapat bago
mag-ala sa isang kawal na ka?

Pito!
Mag-aapatan na’p pitong taon na simula nang magdeklara
ang diktador subalit naaaring pasimula pa rin ang anino niya rito.

Waló!
Ayaw nilang huhulihin ang walumpu’t siyam na taong
gulang na kurakot.

Siyam!
Mas pabor sa kanilang ilagay ang siyam na taong
gulang sa bilibid kay sa silid-aralan.

Sampa!
Nariyan na sila.

“Tagu-taguan maliwanang ang buwan, pagbilang kong sampu nakakulong na sila.”